

B.B.A. Semester - 5 (CBCS) Examination**Oct/Nov. - 2021(Old Course)****PRODUCTION AND OPERATION MANAGEMENT (CORE)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
 2. Figures to the right indicate marks.
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Q.1 Define Operations management and explain major decision areas of operations management. (14)

OR

Q.1 Explain the difference between manufacturing and service operation.

Q.2 What is Project process? Discuss its steps and explain its characteristics. (14)

OR

Q.2 What is process decision? What are the factors to be considered for selection of process?

Q.3 Explain the importance of capacity planning and also explain capacity requirement planning. (14)

OR

Q.3 What is maintenance management? Explain the types of plant maintenance.

Q.4 What is Plant Location? What are the steps in selection of plant location? (14)

OR

Q.4 Define plant location. Explain the factors affecting the plant location.

Q.5 Discuss the factors influencing plant layout and also discuss the objectives of an ideal plant layout. (14)

OR

Q.5 Write short notes (Any two)

1. Product Layout
2. Cellular Layout
3. Combined Layout
4. Factors affecting facility Layout.
